

MIRABELA

REFUND SHEET

ORDER NUMBER: _____

Returned and exchange are accepted within 14 days of receiving your goods.

REFUND _____ EXCHANGE _____

PRODUCT NAME

1. _____
2. _____
3. _____
4. _____
5. _____

REASON _____

INSTRUCTIONS:

- . Prepare the invoice and this sheet.
- . Make sure that the jewelry is packed in our packaging.
- . (outside European Union) please mark clearly outside the package "RETURN OF GOODS" on the description of shipment (if you don't do this we may never receive the package and can not make the refund).
- . Return your order to: MIRABELA
LARGO ALEXANDRE GUSMÃO 21
2720-008 AMADORA

Any used or altered merchandise will not be accepted. We are not responsible for returned items lost in the mail, customs, so please collect your tracking information.

(RETURN) After we receive the items, allow 1-7 business days for refund of the pieces value, without shipping cost.

(EXCHANGE) When we receive we send you a code with the value of the piece and you can buy the new one.